

Communication Expectations

Supporting worksite employee's with common requests.

- Employee Validation Prior to Assistance
- Data Transmission is Encrypted for Safety
- Live Monitoring and Assistance to Ensure Quality Assurance

MULTI-CHANNEL COMMUNICATIONS:



› Email



› Phone



› Chat

Areas of Expertise

- › Paycheck and Deduction Inquires and Concerns
- › Garnishments
- › Electronic Onboarding Reset and Assistance
- › Password Reset and Troubleshooting
- › Profile Updates
- › Employee Perks Program Registration
- › Distribution of Employee Enrollment W2
- › Stolen Identity Concerns
- › Benefit Open Enrollment Platform Troubleshooting
- › Spanish Speaking Representatives Available

employeesupport@vensure.com / 866.636.2855

Chat feature available on **www.vensure.com**
and located in all employee portals

Monday through Friday 8am – 8pm EST

Communication Expectations

Supporting worksite employees with their benefits needs.

Areas of Expertise

- › Benefit Claims
- › Benefit Cards
- › Carrier Questions
- › Enrollment Questions

Call 800-409-8958

Extension 109110 (admin)

Extension 109128 (enroll)

Email benefits@vensure.com

Monday through Friday 8am -
8pm EST